

TERMS AND CONDITIONS ONLINE

This document refers to the Order Request submitted online by the user through the Business-to-Business portal: www.fmspa.com/prodotti.

Preamble

FM Metal Fasteners Group S.p.A., a leading supplier of high-quality fasteners, manages this B2B website exclusively for business transactions with entities possessing a VAT number. Interactions on this site are designed to streamline requests for necessary items; no direct sales are concluded via the site. Orders are subject to an order confirmation sent to the customer via email. The general sales conditions refer to this order confirmation and are available at the link: <https://fmspa.com/condizioni-general-di-vendita/>.

Scope of Application

These general conditions are governed by and interpreted in accordance with Italian law and apply to all B2B transactions conducted through the FM Metal Fasteners Group S.p.A. website. Any other terms or conditions proposed by the customer will not be recognized unless explicitly accepted in writing by FM Metal Fasteners Group S.p.A.

User Registration and Authorization

To view prices and quantities, prospective customers must first register on the website. FM Metal Fasteners Group S.p.A. will review and authorize access to the confidential information reserved for customers.

Order Request Procedure and Contract Definition

1. Order Request: Adding products to the cart and completing the checkout process constitutes an order proposal by the customer, with no obligation of acceptance by FM Metal Fasteners Group S.p.A.
2. Order Confirmation: The contract is finalized only upon the issuance of an order confirmation by FM Metal Fasteners Group S.p.A., sent via email and including the terms of the agreement, such as prices and quantities.

Prices and Payment Methods

- Prices: Prices are established in the order confirmation and expressed in EURO (€). FM Metal Fasteners Group S.p.A. reserves the right to modify prices until the order confirmation is issued.
- Payment: Payment will be made in accordance with the terms agreed upon and specified in the order confirmation.

Delivery Conditions

The delivery methods and terms will be established through mutual agreement between the parties, taking into account specific requirements and timelines agreed upon during the contractual definition of the order.

Customer Obligations

The Customer is responsible for the complete accuracy of the information provided during the order proposal process. Furthermore, they commit to carefully reviewing the terms outlined in the order confirmation received at the agreed address and promptly reporting any discrepancies or errors before final acceptance.

Intellectual Property Rights

All content on the site, including but not limited to text, graphics, logos, images, and any other elements, is the exclusive property of FM Metal Fasteners Group S.p.A. or its licensors. Such content is protected by copyright laws and international intellectual property laws. Any unauthorized use is expressly prohibited.

Confidentiality

Information provided by the customer during transactions is treated with the utmost confidentiality and will not be disclosed to third parties, in accordance with the privacy policy and GDPR regulations defined by FM Metal Fasteners Group S.p.A.

Warranty Exclusion and Limitation of Liability

Applicable warranties and liability limitations are specifically outlined in the order confirmation, which forms an integral part of the contract between the parties. In the absence of explicit provisions, additional warranties, whether implied or explicit, are excluded, and FM Metal Fasteners Group S.p.A.'s liability is limited as provided by applicable law and contractual agreements.

Dispute Resolution

In the event of disputes, the parties agree to seek an amicable resolution through negotiation or, if necessary, mediation. Should these attempts fail to provide a satisfactory solution, any disagreements will be submitted to the exclusive jurisdiction of the Court of Reggio Emilia, except where otherwise mandated by law.

Final Provisions

Any modifications or additions to these terms and conditions will only be valid upon their publication on this site. The parties agree that updates will replace previous versions in their entirety unless explicitly stated otherwise.